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1. Purpose/Scope

This document describes the policy governing the protection and use of the “ENAS Accredited” Symbol related to ENAS Accreditation.

2. Introduction


ENAS encourages its accredited organizations (Conformity Assessment Bodies) to promote their Accreditation by issuing ENAS endorsed reports/ certificates and by using the “ENAS-Accredited” Symbol. This Policy sets out the conditions that organizations must follow when they make reference to ENAS Accreditation and when they use the “ENAS Accredited” symbol.

The requirements in this document shall contribute to a uniform reference to Accreditation granted by ENAS. Any clarification needed regarding the implementation of this Policy and requests for review and approval of proposed marketing and advertising materials should be directed to the ENAS Program Managers.

3. Requirements

3.1 General Use


- 3.1.1 All requirements related to use of the “ENAS Accredited” Symbol also apply to any other reference to ENAS Accreditation.
- 3.1.2 The “ENAS” logo is to be used by ENAS only. Accredited organizations shall use the “ENAS Accredited” Symbol (as described in Annex 1) and make a narrative reference to their ENAS accreditation, but may not use the “ENAS” logo in such references. Where the ENAS name (not to be confused with the “ENAS” logo) is used by accredited organizations in a narrative reference to accredited status, it shall always be accompanied by at least the word “accredited”.
- 3.1.3 The use of “ENAS Accredited” Symbol is compulsory for all CABs accredited by ENAS, and shall be restricted to the accredited scopes only (for which ENAS has accredited the CAB).
- 3.1.4 All ENAS accredited CABs shall abide to the condition specified under 3.1.3 where some specific circumstances required an exception from this condition. The accredited CAB shall get approval from ENAS when an exception is acceptable for specific cases.
- 3.1.5 Accredited CAB shall have a documented policy/ procedure governing the use of “ENAS Accredited” Symbol and claims of accreditation status, this documented policy/ procedure shall ensure meeting the requirements of ENAS EP 02.

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- 3.1.6 The size of the symbol shall be 2:1 ratio (length x width) and as shown in Annex 1. The proportionality between the parts of the symbol and between the symbol and the text shall be kept at all time.
- 3.1.7 The “ENAS Accredited” Symbol shall be printed on paper which assures quality and colors are reproduced correctly and with a sharp text. “ENAS Accredited” Symbol in black and white is only accepted on photocopies.
- 3.1.8 The “ENAS Accredited” Symbol shall only be used in its normal horizontal orientation. The symbol shall not be rotated, distorted, compressed or stretched in any way.
- 3.1.9 “ENAS Accredited” Symbol shall not be used on a background that will impede readability.
- 3.1.10 The “ENAS accredited” Symbol will be transferred electronically to accredited bodies after the decision of accreditation is granted.
- 3.1.11 Accreditation claims shall be made only:
- a) With respect to the name by which the organization holds ENAS accreditation (as displayed on the Scope of Accreditation document).
 - b) With respect to the activities that are covered under the organization’s valid Scope(s) of Accreditation.
 - c) With respect to the specific accredited location that is listed on the organization’s Scope(s) of Accreditation.
 - d) When accompanied by the organization’s ENAS Certificate Number.

ENAS understands that there will inevitably be circumstances where an exception to this requirement may be appropriate. Please contact ENAS Program Managers directly (if you feel an exception is warranted in your case.)

- 3.1.12 Accreditation claims shall not be made:
- a) Physically on any products or items that have been tested or produced. (Calibration and inspection labels are permitted if the criteria in Section 3.4 below are met);
 - b) In any manner that would imply personnel certification or ENAS endorsement of a certification/approval of the products tested, inspected, or certified;
 - c) In any manner that would imply ENAS responsibility for any results presented;
 - d) On materials (e.g., labels, reports/certificates, proposal/quotations, etc.) when none of the work described within these materials is part of the organization’s Scope(s) of Accreditation.
- 3.1.13 If both accredited and non-accredited work are presented, then accreditation claims may be included as long as the non-accredited work is clearly identified from the accredited work.

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3.1.14 The use of the symbol or claims of accreditation by the accredited organization shall not misrepresent the organization's accreditation status or bring the accreditation process into disrepute. (Note: ENAS serves as the final decision maker in any discussion on the appropriate use of the symbol or reference to ENAS accredited status and so accredited organizations are invited and encouraged to contact ENAS for prior review of any planned promotion or reference to ENAS accredited status).

3.1.15 Where a CAB holds more than one accreditation from different accreditation bodies, the CAB shall not use any other accreditation bodies' symbol along with "ENAS Accredited" Symbol on the reports/certificates issued by it. However, the CAB can issue separate report/ certificate containing the accreditation symbol of other accreditation body.

3.2 Opinions and Interpretations

3.2.1 Where statements of opinions and interpretations are included on an organization's endorsed report or certificate, such statements must be based on results from work for which the organization is accredited; otherwise the accredited organization is required to include a disclaimer such as the following in the certificate or report:


E.x: "The opinions/interpretations identified/expressed in this report are outside the scope of this organization's ENAS Accreditation."

NOTE: It is preferable to express opinions and interpretations that are outside the Scope of Accreditation on a separate letter which is not part of the endorsed certificate or report and that does not carry the "ENAS Accredited" Symbol or other reference to ENAS accreditation.

3.3 Subcontracted Activities

3.3.1 An accredited organization may include results of subcontracted work on its endorsed reports or certificates (meaning, those containing the "ENAS Accredited" Symbol or other reference to ENAS accredited status), only if (in addition to the relevant ISO Standard requirements related to subcontracting):

- a) The subcontracted work appears on the accredited organization's own ENAS Scope of Accreditation.
- b) The accredited organization assumes all responsibility for the subcontracted work.
- c) The accredited organization obtains prior approval from their subcontractor to report excerpts from the subcontractor's original report/certificate.
- d) The subcontractor itself is accredited by ENAS or one of MRA Accreditation Body for the work done and the results were provided on an endorsed report/certificate from the subcontractor. The Accreditation symbol of the Accreditation Body other than

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ENAS accrediting the subcontractor shall not be used by the subcontracting organisation on the endorsed reports/ certificates.

3.3.2 If results from a non-accredited subcontractor are included in an accredited organization's endorsed report/certificate, the requirements of Section 3.1.13 of this document apply.

3.4 Labels

3.4.1 ENAS accredited calibration laboratories shall affix calibration labels containing the “ENAS Accredited” Symbol to equipment that has been calibrated and which is under their Scope of Accreditation (relevant to the ENAS ISO/IEC 17025 Calibration Lab Accreditation Scheme).


3.4.2 Inspection labels containing the “ENAS Accredited” Symbol may be affixed only to the specific items that have been inspected by an accredited inspection body under their Scope of Accreditation (relevant to the ENAS ISO/IEC 17020 Inspection Body Accreditation Scheme). The label must clearly indicate that the item has been inspected (e.g., “inspected by”, “inspected on”, etc.).

3.4.3 Calibration/ inspection labels containing the “ENAS Accredited” Symbol shall include at least the following information in addition to information in Annex 1:

- a) The name of the accredited organization.
- b) The accredited organization’s ENAS ID number.
- c) The equipment/product identification.
- d) The date of the current calibration/inspection.
- e) Cross-reference to the accredited calibration/inspection certificate issued with respect to this calibration/inspection, if traceability to the certificate is not achievable through the above information.
- f) The “ENAS accredited” Symbol or reference to accreditation must not be affixed to a material, item or product (including packaging and accompanying documentation) or used to imply that an item or product has been certified.

3.5 Use of “ENAS Accredited” Symbol on Advertising/ Publicity Material

3.5.1 ENAS accredited CABs are entitled to incorporate the “ENAS Accredited” Symbol publicity material that refers to accredited activities/services, provided that the related conditions contained in this document are met.

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- 3.5.2 For the purposes of these conditions the term ‘publicity material’ shall not include notices, labels, documents or written announcements affixed to or otherwise appearing on goods or products unless the goods or products have been manufactured under an accredited product conformity scheme. This restriction shall also apply to primary (e.g. blister packs) packaging and promotional products.
- 3.5.3 For the purposes of these conditions the terms ‘publicity material’ and ‘advertisements’ shall not include notices, labels, documents or written announcements affixed to or otherwise appearing on the vehicles or flags of the ENAS accredited CABs. These restrictions may be extended to other items, goods or products as ENAS may determine from time to time.
- 3.5.4 “ENAS Accredited” Symbol shall not be used in any way that might mislead the reader about the status of an accredited CAB.
- 3.5.5 The “ENAS accredited” Symbol or reference to accreditation shall not be used on business cards and envelopes.

3.6 Suspension, Cancellation, Withdrawal of Accreditation

- 3.6.1 CABs that have had their accreditation suspended or discontinued (withdrawn or cancelled) shall immediately discontinue the use of the “ENAS accredited” Symbols and any references to its accreditation status within the affected scope; in all reports, certificates, stationery, marketing and promotional materials, internet websites, etc.
- 3.6.2 Where the suspension or discontinuation covers only a part of the scope of accreditation, reports issued that include results of tests or related services affected and not affected by the suspension or discontinuation may include the endorsement provided that the results of tests or related services affected by the suspension or discontinuation are clearly and unambiguously identified as such.

3.7 Misuse of the “ENAS Accredited” Symbol or ENAS endorsement or misrepresentation of ENAS accreditation

- 3.7.1 ENAS will take action on proven inappropriate use of the “ENAS accredited” Symbol, use of the ENAS logo or misrepresentation of the scope or status of accreditation by an accredited, suspended or discontinued (withdrawn or cancelled) CABs. This may include a request for corrective action, suspension or cancellation of accreditation or legal action.
- 3.7.2 ENAS will also take action on unaccredited organisations that misrepresent themselves as holding ENAS accreditation or that use inappropriate references to accreditation. Depending on the nature of the misrepresentation, this may be a request for corrective action such as removal of the inappropriate reference, issuing a correction/clarification or legal action.


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3.7.3 ENAS shall refer to UAE Cabinet Decisions No. (35) and No. (36) for the year 2015 regarding the UAE System to Control & Monitor the Conformity Assessment Bodies and regarding the Services Fees related to the Control of Conformity Assessment Bodies, in case of the misuse of the “ENAS accredited” symbol or ENAS endorsement or misrepresentation of ENAS accreditation found during ENAS assessments or as per ENAS investigation outcome regarding the feedback that ENAS receive from interested parties.

3.8 OPTIONAL: The Combined “ILAC MRA – ENAS Accredited” Symbol


This section is applicable for the scope that ENAS is a signatory to the ILAC Mutual Recognition Arrangement (MRA) and for which ENAS signs the ILAC-MRA Mark License Agreement

- 3.8.1 Accredited CABs in the scope of ENAS MRA may use the combined “ILAC MRA – ENAS Accredited” symbol in order to demonstrate accreditation by a signatory of the ILAC arrangement. Due to the requirements imposed upon ENAS by ILAC for use of the ILAC MRA mark, additional requirements are in place for use of the combined symbol, as stated below.
- 3.8.2 The combined symbol may be used only in combination with the accredited CAB’s ENAS Accreditation certificate number and CAB logo (see Annex 2).
- 3.8.3 The combined symbol shall be used only in the same proportions as electronically provided by ENAS. It may be displayed in black-and-white or reproduced in the national flag colors of UAE.
- 3.8.4 The combined symbol shall not be used on business cards and envelopes.
- 3.8.5 CABs wishing to use the combined symbol must present their proposed usage to the ENAS for review and shall not begin actual use of the combined symbol until they have received written approval from ENAS.
- 3.8.6 CABs wishing to use the combined symbol must also sign a formal sub-license agreement with ENAS that will be provided when the CAB proposed usage is submitted to ENAS. They may not begin actual use of the combined symbol until this sub-license agreement has been signed. (NOTE: CABs are reminded to retain a copy of this signed agreement in their records as evidence during future ENAS assessments of their approval to use the combined symbol.)
- 3.8.7 All requirements of this document are also applicable to use of the combined symbol.

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4. References

- 4.1 International Standard ISO/IEC 17011 - Conformity assessment - Requirements for accreditation bodies accrediting conformity assessment bodies.
- 4.2 ILAC P8: ILAC Mutual Recognition Arrangement (Arrangement): Supplementary Requirements for the Use of Accreditation Symbols and for Claims of Accreditation Status by Accredited Conformity Assessment Bodies
- 4.3 ILAC R7: Rules for the Use of the ILAC MRA Mark.
- 4.4 UAE Cabinet Decision No. (35) for the year 2015 - UAE System Control of Conformity Assessment Bodies (CAB).
- 4.5 UAE Cabinet Decision No. (36) for the year 2015 - Services Fees Related to UAE System for the Control of Conformity Assessment Bodies (CAB).
- 4.6 UAE Cabinet Decision No. (22) for the year 2004 - Executive Regulation of Emirates National Accreditation Systems.

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Annex 1

Use of the “ENAS Accredited” Symbol and Full Text References to Accreditation.

“ENAS Accredited” symbol for all CABs shall be used with the following specification on A4 size paper:

- Shall be placed in the header of the issued report/ certificate.
- Borderline none, Font size 8, Arial, Unbold.
- Colors;

Red	0C	100 M	100Y	0K
Green	100C	0M	100Y	15K
Black	10C	0M	0Y	100K

Annex 1- A: Requirements for Laboratories

1- ENAS symbol for testing, calibration and medical accredited laboratories shall be used in the following layout:



For ENAS Accredited Testing Laboratory.




For ENAS Accredited Calibration Laboratory




For ENAS Accredited Medical Laboratory

Where NAL XXX or NAM XXX is the Accreditation number specified for the accredited laboratory by ENAS and included in the lab’s Accreditation certificate.

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- 2- The accredited Laboratory shall display the “ENAS Accredited” Symbol on the Testing/ Calibration/Medical reports that contain at least one accredited test/ calibration method.
- 3- The accredited Laboratory may report the non-accredited methods results on reports/certificates with the “ENAS Accredited” Symbol therein, provided that the report/certificate at least contains results from one accredited method. The accredited Laboratory shall clearly state which methods are accredited.
- 4- “ENAS Accredited” Symbol shall not be included in reports containing only results from non-accredited methods, nor shall such reports present any reference of accreditation.
- 5- “ENAS Accredited” Symbol does not imply any approval or certification of the items/products tested.
- 6- Accredited calibration laboratories shall affix calibration labels containing the ENAS Accredited” Symbol to equipment that has been calibrated by them under their Scope of Accreditation.
- 7- “ENAS Accredited” Symbol shall not be used in such a way as to state, imply or suggest that ENAS accepts responsibility of any of the statement of conformity e.g. accuracy of test or calibration results, covered by the scope of accreditation.
- 8- The “ENAS Accredited” Symbol or reference to accreditation must not be affixed to a material, item or product (including packaging and accompanying documentation) or used to imply that an item or product has been certified,
- 9- Calibration Labels:
 - 9-1 The following information should be indelibly inscribed on the label by the laboratory that has performed the calibration:
 - a) “ENAS Accredited” Symbol, including the accreditation number of the calibration laboratory;
 - b) Instrument/ equipment identification;
 - c) Date of calibration (with the month stated as a word);
 - d) Certificate number;
 - e) Space for the date when calibration is again due, e.g. Recalibration due ... (date to be inserted by the customer unless the calibration laboratory has been instructed to insert this by the customer or if required by legal regulations);
 - f) If desired, the name of the calibration laboratory.
 - 9-2 Superseded ENAS calibration labels should be removed or cancelled.

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Annex 1- B: Requirements for Inspection Bodies

- 1- “ENAS Accredited” Symbol for accredited Inspection Bodies (IB) shall be used in the following layout:



For ENAS Accredited Inspection Body.


Where NAI XXX is the Accreditation number specified for the accredited Inspection Body by ENAS and included in the IB's Accreditation certificate.

- 2- The accredited Inspection Body shall display the “ENAS Accredited” Symbol on the certificates/reports that contain exclusively results from the accredited scope.
- 3- “ENAS Accredited” Symbol does not imply any approval or certification of the items/products inspected.
- 4- Accredited Inspection Bodies shall provide a conformity sticker affixed on the Inspected item only after compliance against the inspection criteria is determined. The sticker shall include “ENAS Accredited” Symbol alongside the Inspection Body’s Logo. They shall have to be next to each other in the same size at clear spaces, where the “ENAS Accredited” Symbol and the IB logo are given equal weight, one should not be seen to be bigger or more prominent than the other as in the following figure below:



IB Logo

- 5- Expired sticker shall be replaced and shall be placed in such a way to be visible to all users.
- 6- “ENAS accredited” Symbol shall not be included in reports/ certificates containing only results from non-accredited methods, nor shall such reports present any reference of accreditation.
- 7- The accredited Inspection Body may report the non-accredited methods results on reports/certificates with the Symbol therein, provided that the report/certificate at least contains results from one accredited method. The accredited Inspection Body shall clearly state which methods are accredited.
- 8- “ENAS Accredited” Symbol shall not be used in such a way as to state, imply or suggest that ENAS accepts responsibility of any of the statement of conformity e.g. inspection results, covered by the scope of accreditation.

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Annex 1- C: Requirements for Product Certification Bodies

1- ENAS symbol for accredited Product Certification Body (PCB) shall be used in the following layout:




Product Certification - NAC XXX

For ENAS Accredited Product Certification Body.

Where NAC XXX is the Accreditation number specified for the accredited Product Certification Body by ENAS and included in the PCB's Accreditation certificate.

- 2- “ENAS Accredited” Symbol shall not imply any certification/approval of the products certified.
- 3- “ENAS Accredited” Symbol shall not be displayed on or in connection with any product or its labeling or packaging.
- 4- The accredited Certification Body shall display “ENAS Accredited” Symbol on the certificates that contain exclusively results from the accredited scope.
- 5- The certification body shall not permit its logo/mark (separately or in conjunction with the “ENAS Accredited” Symbol) to be applied to the laboratory test, calibration or inspection reports.
- 6- Certification bodies shall ensure that they audit the use of the combined marks, the mark of the certification body in conjunction with “ENAS Accredited” Symbol by their certificate holders.

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Annex 1- D: Requirements for Halal Certification Bodies

1- ENAS symbol for accredited Halal Certification Body (HCB) shall be used in the following layout:




Halal Certification - NAH XXX

For ENAS Accredited Halal Certification Body.

Where NAH XXX is the Accreditation number specified for the accredited HCB by ENAS and included in the HCB’s Accreditation certificate.

- 2- “ENAS Accredited” Symbol shall not imply any certification/approval of the products and service certified.
- 3- “ENAS Accredited” Symbol shall not be displayed on or in connection with any product or its labeling or packaging.
- 4- “ENAS Accredited” Symbol shall be used in connection with a product, process or service certified under an accredited halal certification scheme.

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Annex 2

Requirements for the use of ILAC MRA Mark

- 1- CABs whose accreditation is covered by the ILAC Mutual Recognition Arrangement may use the Combined ENAS Accredited – ILAC MRA Mark as follows:



Where Accreditation Number, is same as specified in CAB’s “ENAS Accredited” Symbol.

- 2- The use of the ILAC MRA Mark shall be restricted to the accredited scopes only.
- 3- The use of the ILAC MRA by ENAS and its accredited CBAs is voluntary, however, ILAC strongly encourages its use.
- 4- ENAS Accredited CAB wishing to use the Combined “ILAC MRA – ENAS Accredited” Symbol shall seek permission from ENAS. Accredited CAB is required to sign the agreement with ENAS for the use of Combined ENAS Accredited - ILAC MRA Mark, and shall present an example of the combined Mark to ENAS, it shall not be used until the agreement is signed and the written approval is received from ENAS.
- 5- The accredited CAB who intends to use ILAC MRA Mark shall follow “ILAC R7: Rules for the Use of the ILAC MRA Mark” published by ILAC and available on ILAC website: www.ilac.org